How to Order Student Lunches

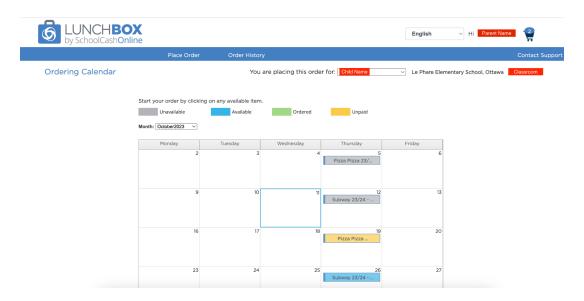
- 1. Login to your SchoolCash Online account https://ocdsb.schoolcashonline.com/
 - If you already have an account, click on "sign in" and enter your login details.
 - If you don't already have an account, create your account by clicking on "Register".
- 2. Once logged in, click at "Items" on the top right corner. Go to the Items Page in your child's SchoolCash Online account.

SchoolCash Online	🛓 MY ACCOUNT 🚖 ITEMS 📴 MYWALLET 🔊 HISTORY 🎇
Ottawa-Carleton District School Board	
Paying for school items just got easier! Sign up to get started today. What is SchoolCash Online? SchoolCash Online is an easy to use and safe way to pay for your children's school fees. Learn more	Annu Annu Annu Annu Annu Annu Annu Annu
Best In Class Security Gives You The Best Protection	Why Use SchoolCash Online?
CSAE 3416 Certified	Convenient Make secure payments 24/7 from the comfort of your home
Certified Certified Compliant	Easy To Use Online shopping with various payment methods
About KEV Group: How Does This Work?	Safe Your child won't be carrying cash or checks to and from school

- 3. Confirm your phone number and student allergy information then click 'Update'.
- 4. On the next page (see below screen), you will see your child's name appear in tabs; click on the "Order Now" Orange button.

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5. This button will take you to the Lunchbox website (see below screen). This is the website from which you can order lunch from now on.



6. Place your child's lunch order(s) on your school's ordering calendar by clicking the blue date for the scheduled vendors.

The following credit cards are accepted: Visa, MasterCard, Discover, Debit MasterCard, or Visa Debit. Visa and MasterCard prepaid cards are also accepted.

Reminders

- The weekly deadline to place lunch orders for the upcoming week is Sunday at 12:00PM; lunchbox is unable to accept any orders after this deadline.
- If you need to make any updates or changes to your lunch orders, please do so before Sunday at
 - 12:00PM for the upcoming week.
- > For any order cancellations, please notify lunchbox **2 days prior** to the delivery date.
- Orders may be placed weekly or in advance for any number of days within the school year, starting October 29th.
- > Please note a slight price increase starting October 29th.
- If there is a school closure, lunches will be canceled, and a credit will be issued to your Lunchbox

account within 3 business days. In the event of a **snow day/bus cancellation (but school is still open)**, lunches will be **cancelled. Please send your child with a packed lunch.**

Lunchbox have updated their Refunds and Credits Policy; please review the updated terms at https://identity.schoolcashonline.com/Account/Terms.

Delivery Day : Alternate Thursday Pizza Pizza/ Subway

Questions?

Contact the Lunchbox support team by email at info@lunchboxorders.com